



GRUPE **vyv**

Welcome to

knök

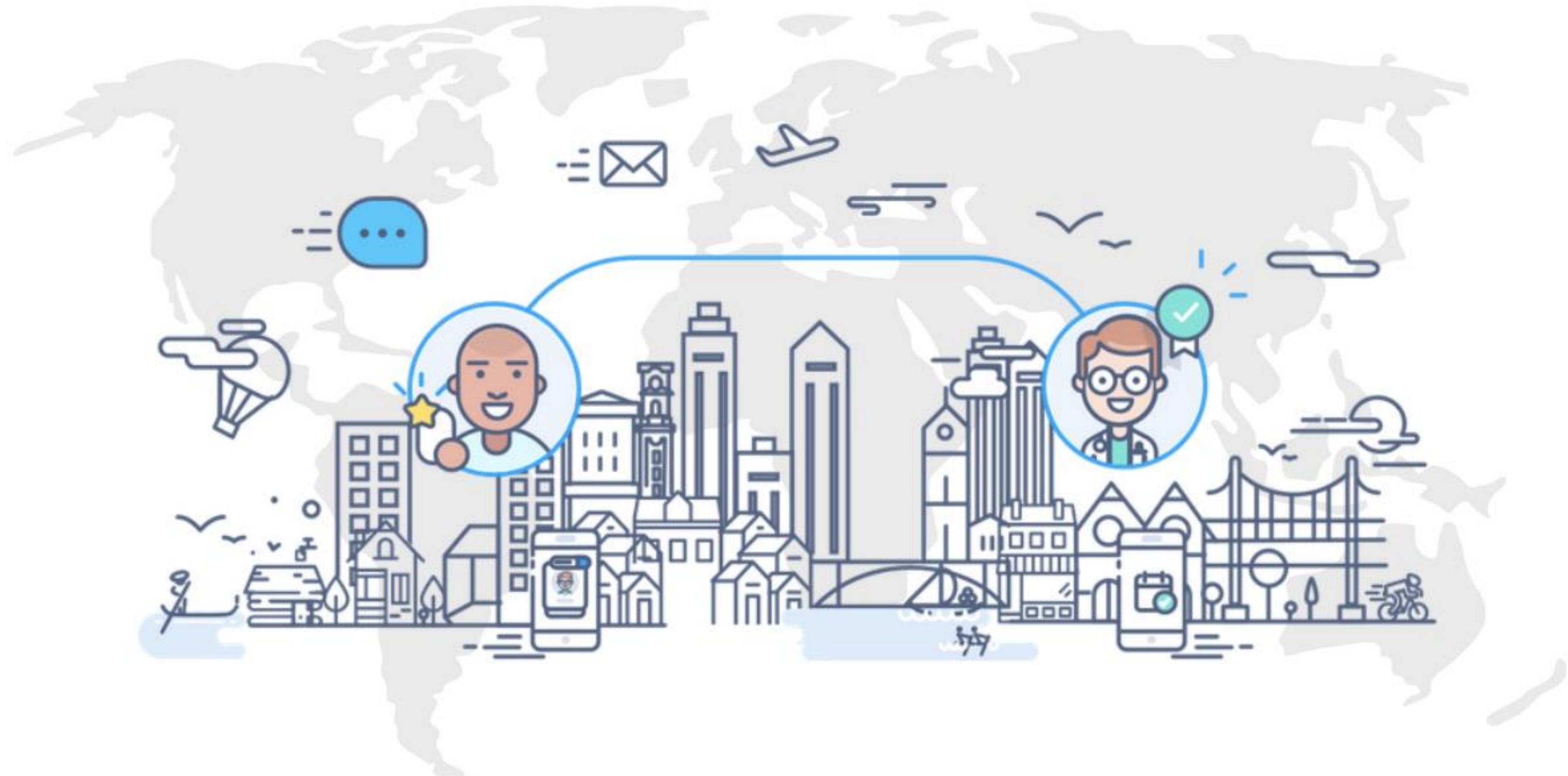
Your Healthcare. Everywhere



Have a doctor in your pocket: Home medical appointment or video appointment wherever and whenever you need



How can I use knok?





GRUPE **vyv**

MGEN sends you an email with a button to install the app

MGEN's email with installation button



Olá, FXnome_union,

É com imensa satisfação que lhe disponibilizamos o acesso à cobertura de **Consultas Médicas por Videoconferência ou ao Domicílio** (Artº 15 das Condições Especiais CE_2018).

Esta cobertura permite-lhe o acesso à rede de médicos da **Knokcare**, na qual pode encontrar vários especialistas, procurar médicos perto de si, realizar videoconsultas ou seguir o trajecto do seu médico quando solicita uma consulta ao domicílio!

Clique num dos botões abaixo para instalar a aplicação no seu equipamento móvel.



Consulte também o [Manual do Utilizador MGEN Knokcare](#).

A utilização da APP poderá estar sujeita aos copagamentos previstos na sua apólice de saúde MGEN. Para saber mais [clique aqui](#) ou consulte as [Condições Gerais e Especiais](#) aplicáveis.

Obrigado, por estar protegido na MGEN!

Saudações Mutualistas,

Install the app in your smartphone

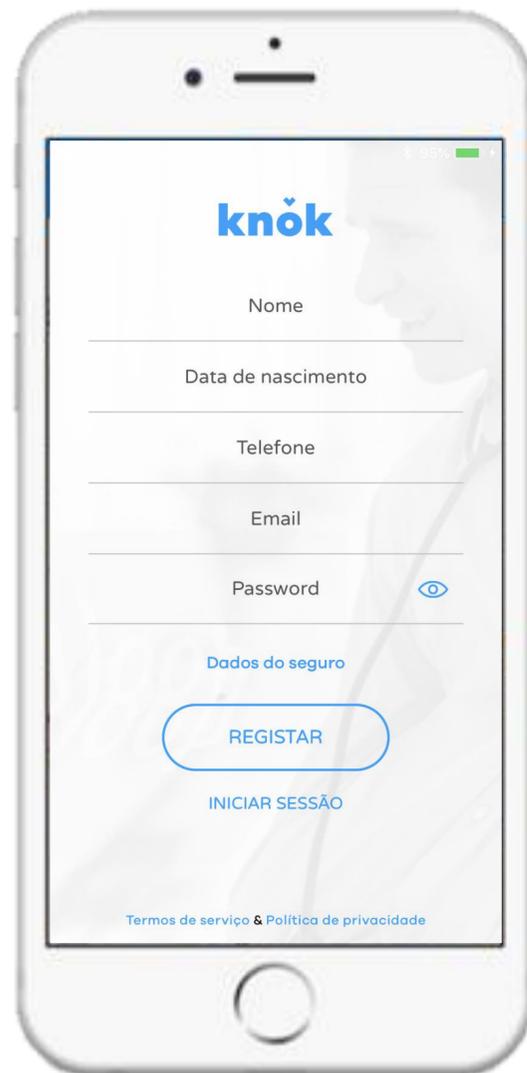


Your insurance data is automatically filled

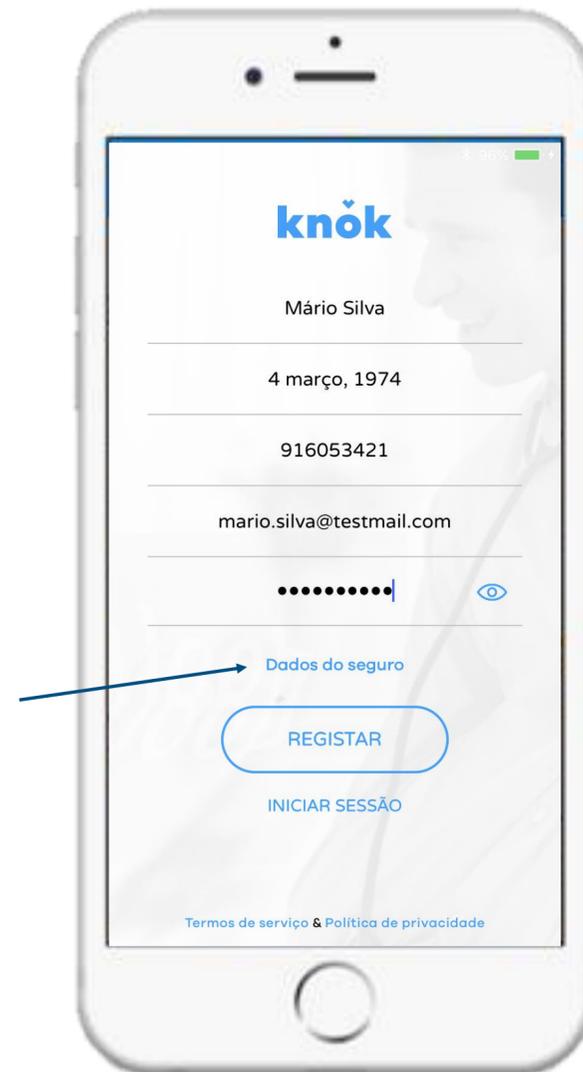


If you install it directly from App or Play Store or if you are already a knok patient

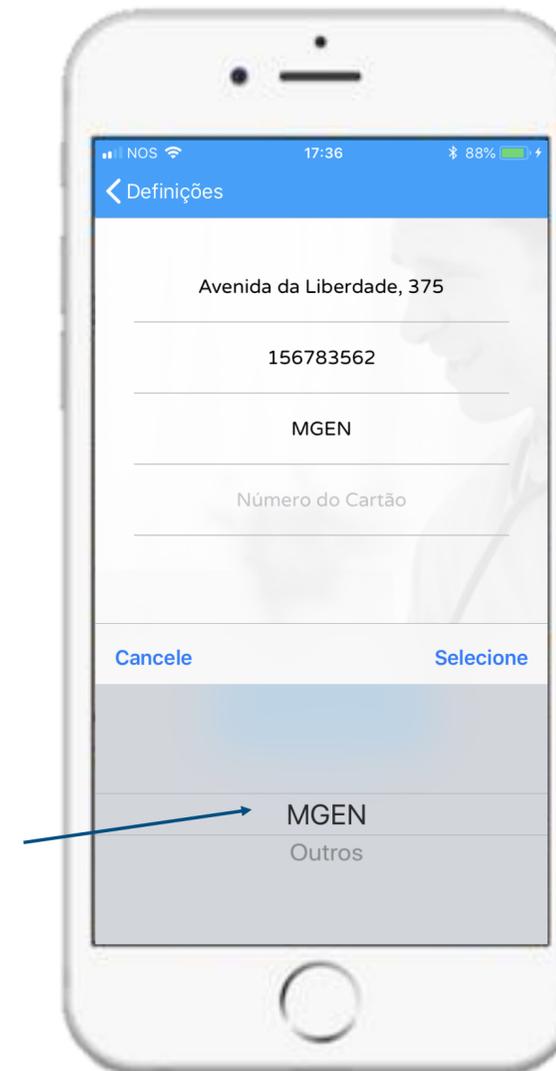
Complete registration data



Click on Insurance Data



Choose MGEN as your insurer



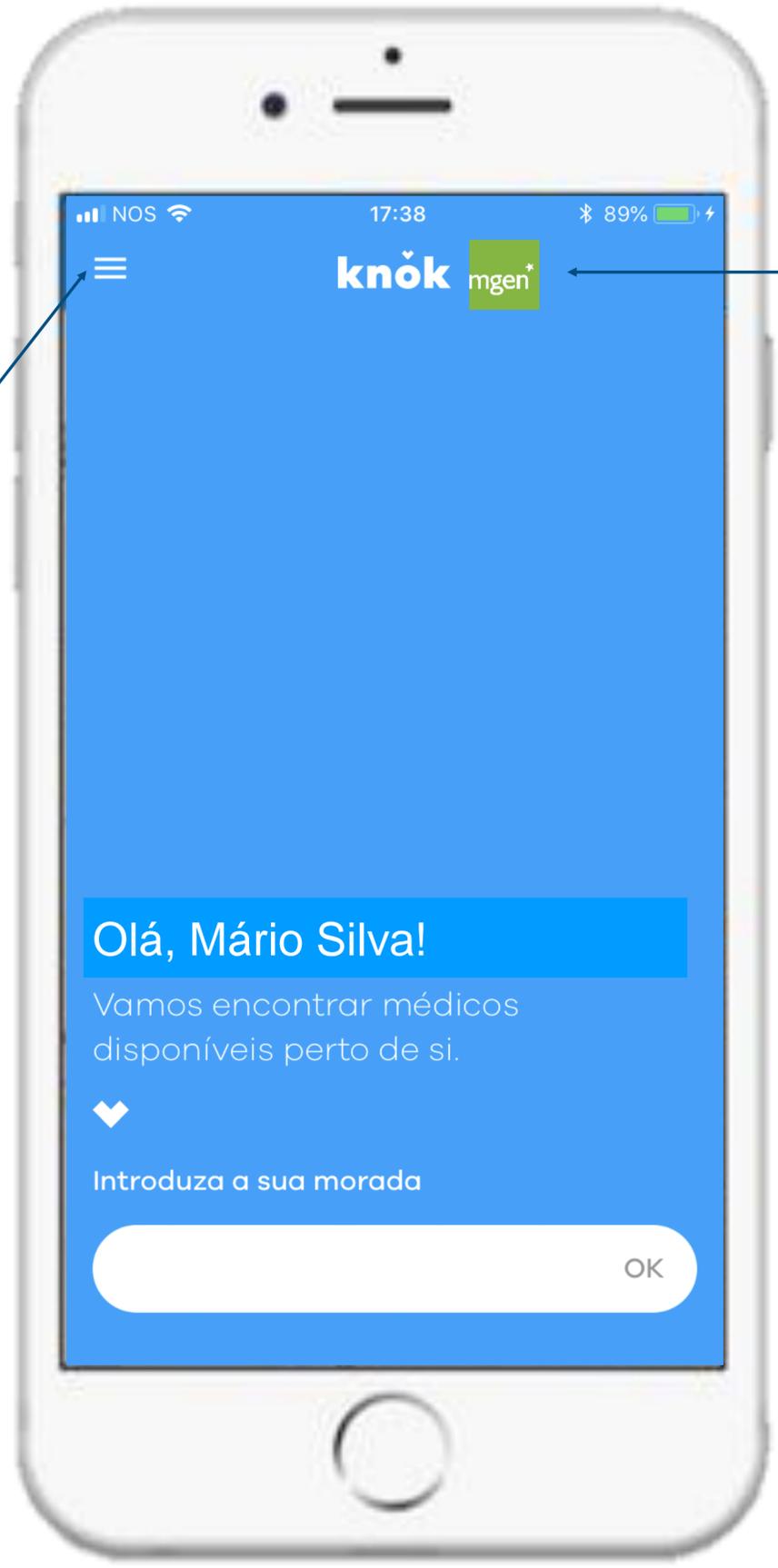
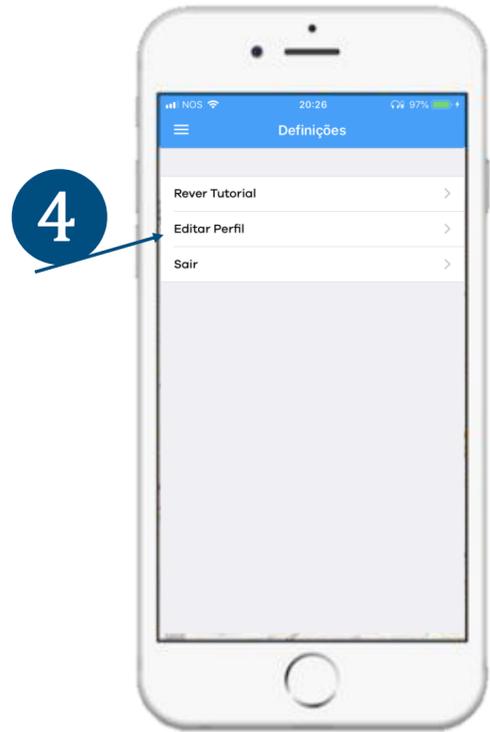
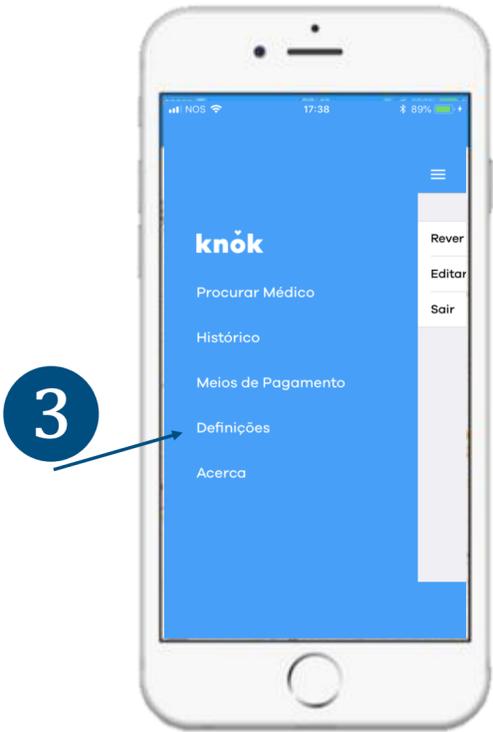
Press add and registration is complete





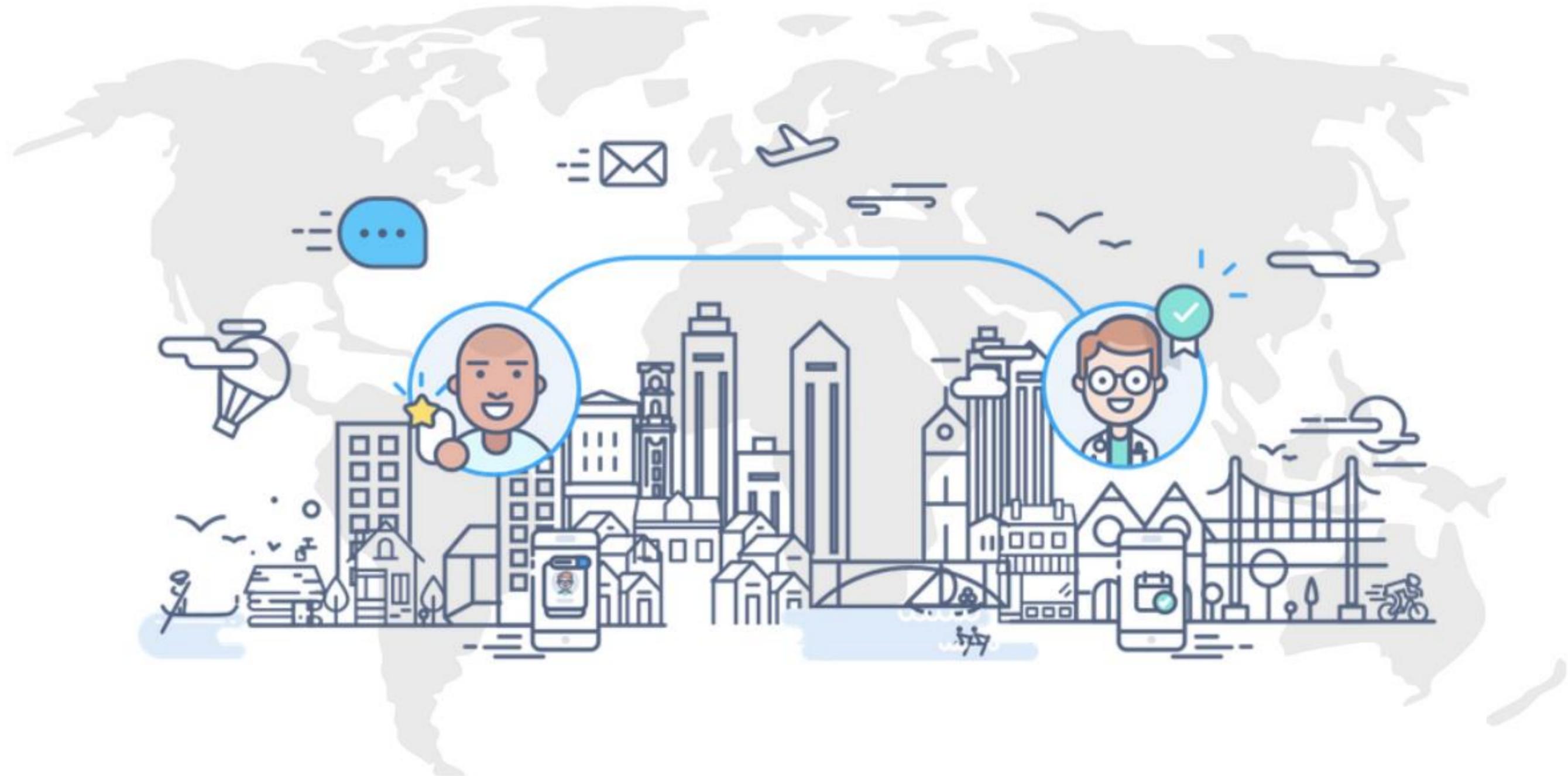
GRUPE vyv

2 If you are not able to see MGEN logo, you should press here and verify on definitions if all data has been inserted correctly



1 When you are able to see both MGEN and knök's logos, your registration is complete and all data is validated

How do I call a doctor?

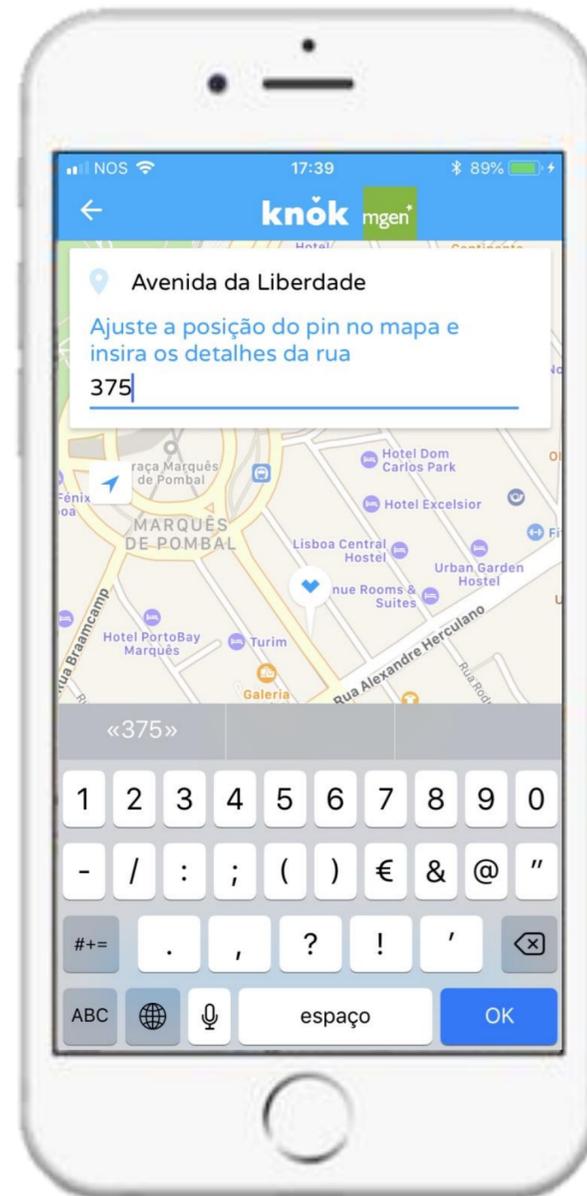


Choose location and appointment type according to your needs

Select Choose Address



Choose Street and door number / floor

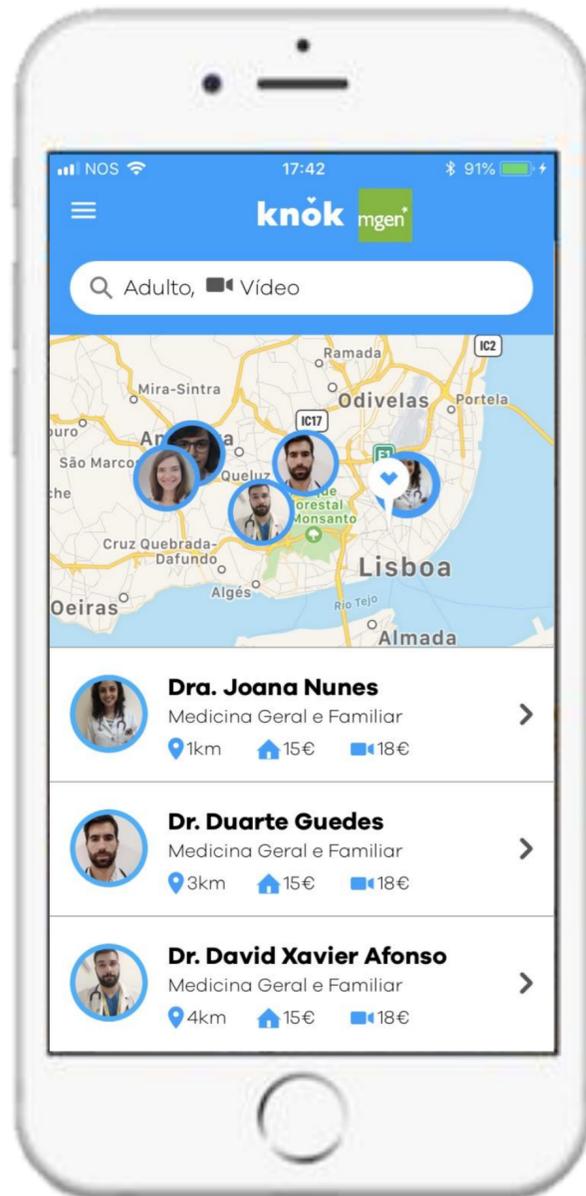


Choose patient and appointment type



Choose a doctor and briefly describe your symptoms

Select a doctor



Analyse doctor's cv and medical specialty



Describe your symptoms

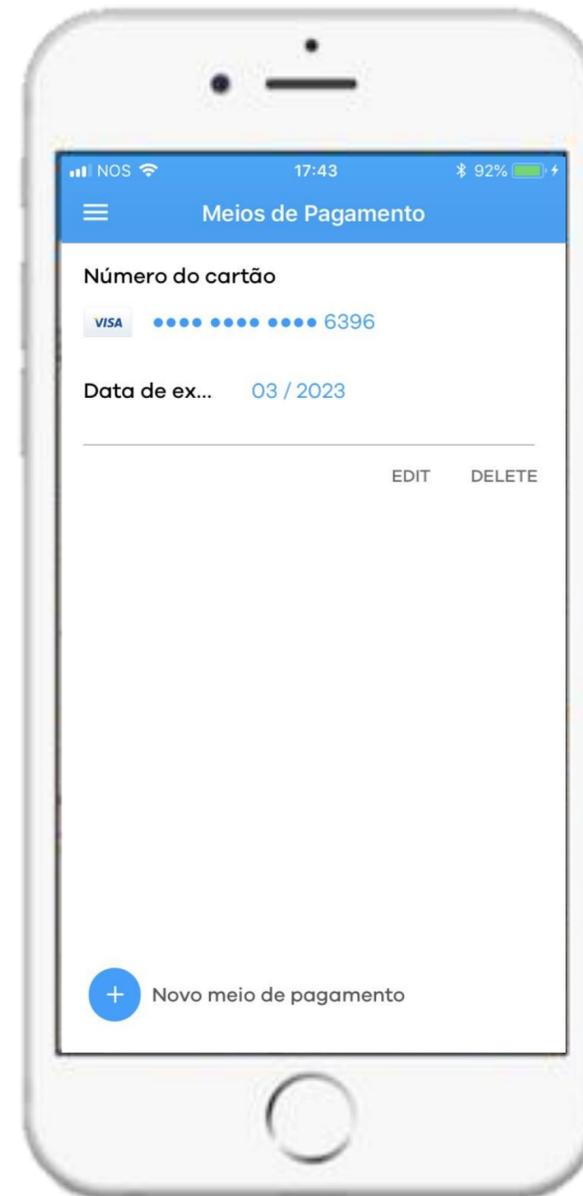


Add a payment method and pay through the app

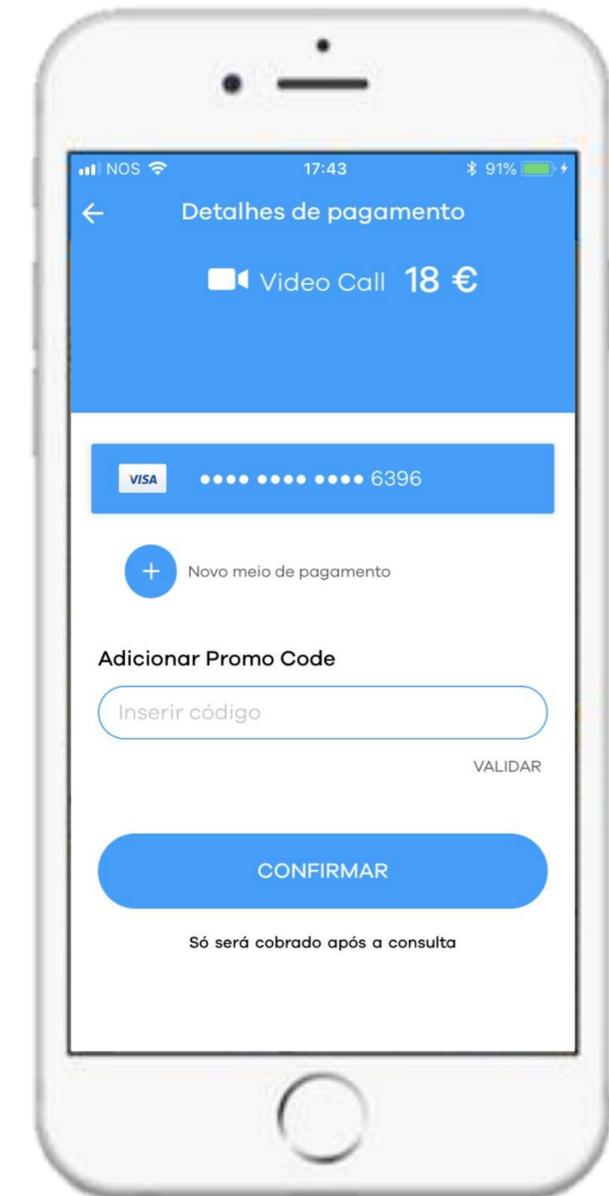
Before your first appointment,
add a payment method



Insert card details and wait



Pay the appointment

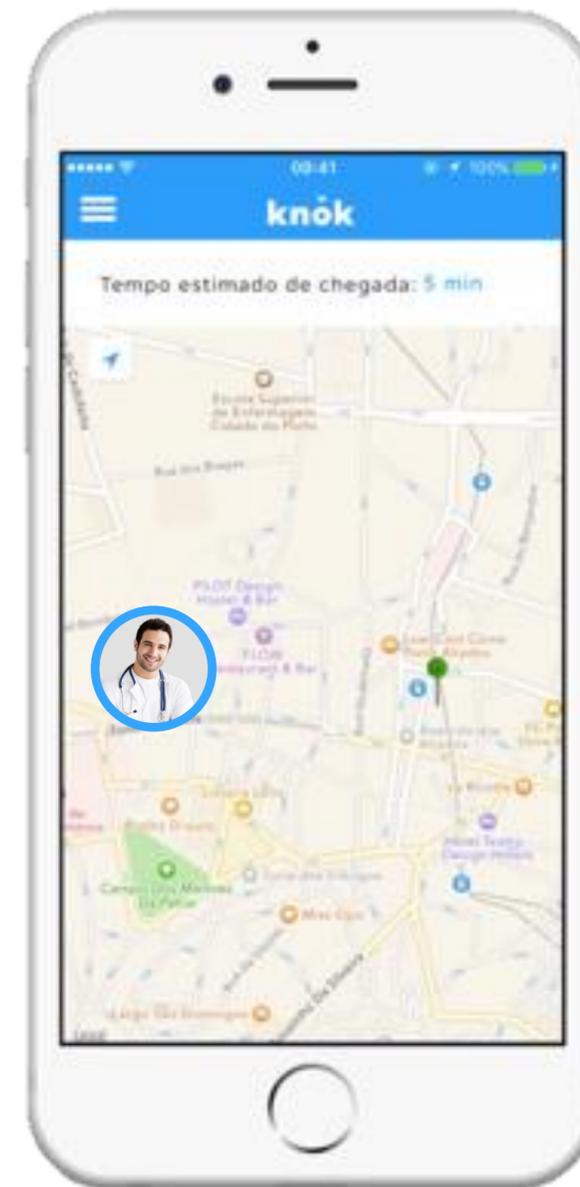


Attend your appointment

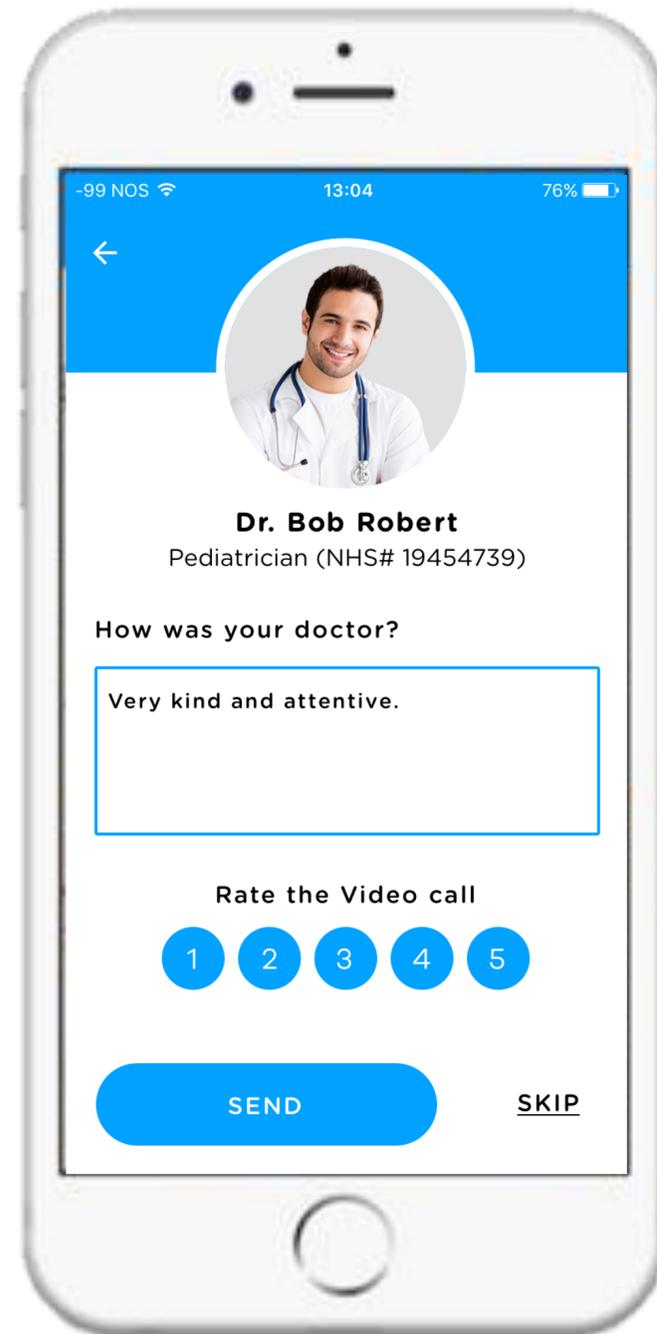
Talk to your doctor through video



Or the doctor will go to your home



Score the doctor at the end of your appointment

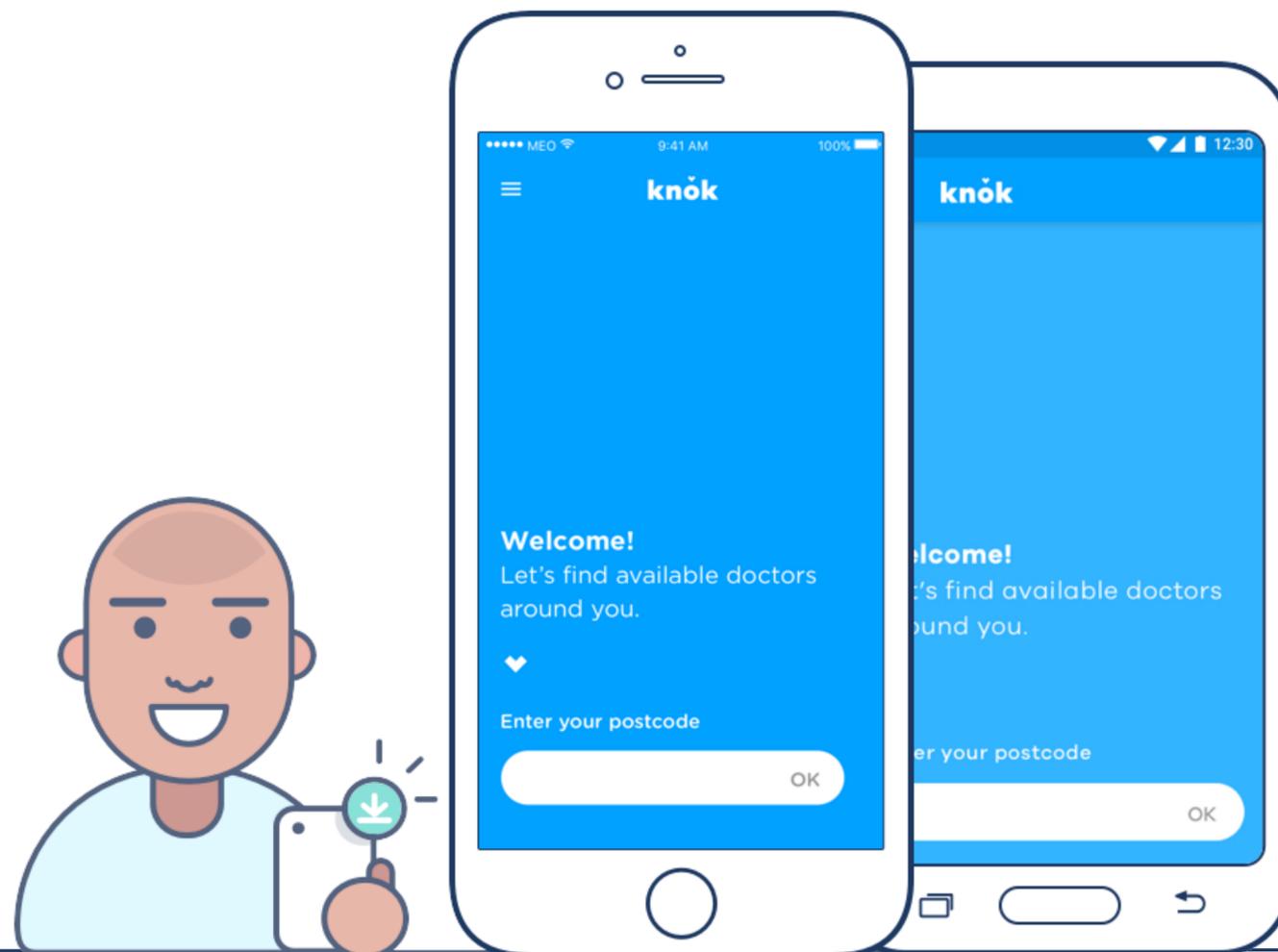


To sum up, knok's doctors

- 1. Will come to you, in person or through video**
- 2. Assess your symptoms**
- 3. Prescribe required treatment**
- 4. Inform on alert signals and recommend action plan**



GRUPE vyv



Download App



Android



IOS

Contact Us



info@knokcare.com



www.knokcare.com

Follow Us



[knok healthcare](#)



[@knokhealthcare](#)